Content Creation: Below are various ideas and descriptions of content that can be used for annual social media posts.

Pair it with UDON & RICE!

POST TYPE: Photo post / Story post / Video / Reel

PLATFORMS: Facebook, Instagram **WHEN TO POST:** 1 time per week

DESCRIPTION:

Posts that pair any udon or rice item with a drink, encouraging users to try combining different flavors.

- Fun graphic with images of food, drink, and time of day
- Clips of the food and the paired drink
- Descriptions of the flavors of both items
- Explanation of why the pair works well together

POST BENEFITS:

- Engages users with weekly suggested food and drink pairings
- Highlights various menu items
- Encourages users to try different combinations

SALE OFFERS ON MENU ITEMS (% OFF!)

POST TYPE: Photo post / Story post

PLATFORMS: Facebook, Instagram, LinkedIn **WHEN TO POST:** 1–2 times per month

DESCRIPTION:

Posts that announce limited-time sales on menu items.

- Fun graphic posts with images of the items on sale
- Text emphasizing the percentage discount

POST BENEFITS:

- Increases engagement with time-limited offers
- Highlights various menu items
- Encourages support with affordable pricing
- Promotes more frequent purchases
- Encourages users to try new items

Pair it with BOBA!

POST TYPE: Photo post / Story post / Video / Reel

PLATFORMS: Instagram, Facebook **WHEN TO POST:** 1 time per week

DESCRIPTION:

Posts that pair any boba tea with a food item.

- Graphic with images or clips of boba tea and food
- Descriptions of the flavors
- Explanation of why they pair well

POST BENEFITS:

- Encourages weekly engagement
- Highlights various menu items

• Inspires customers to try new combinations

Merchandise Drops

POST TYPE: Photo post / Story post / Carousel post / Video / Reel

PLATFORMS: Instagram, Facebook, TikTok

WHEN TO POST: 2 times per month

DESCRIPTION:

Posts featuring new creative merchandise designs.

- Fun graphic posts with images of merchandise
- Item ideas: T-shirts, keychains, stickers, pins, tote bags
- Design themes: menu items, logos, slogans, holidays

POST BENEFITS:

- Sparks interest with unique merchandise
- Promotes the brand through wearable items
- Increases engagement through monthly drops

Sticker Drop of the Month (Limited)

POST TYPE: Photo post / Story post / Video / Reel

PLATFORMS: Instagram, Facebook, TikTok **WHEN TO POST:** First day/week of each month

DESCRIPTION:

Posts showcasing exclusive monthly stickers.

• Graphic post featuring sticker designs

- Stickers available with any menu purchase (1 per customer)
- Sticker themes: menu items, logos, holidays

POST BENEFITS:

- Generates buzz with fun, limited designs
- Promotes the business through sticker branding
- Encourages return visits for monthly drops

Holiday / National Holiday Posts

POST TYPE: Photo post / Story post / Carousel post / Video / Reel

PLATFORMS: Instagram, Facebook, TikTok

WHEN TO POST: Day of the holiday

DESCRIPTION:

Creative posts themed around federal or seasonal holidays.

- Fun, holiday-themed graphics and colors
- Examples: New Year's Day, Lunar New Year, Valentine's Day, Independence Day, Halloween, etc.

POST BENEFITS:

- Boosts interest with themed content
- Builds trust by recognizing holidays
- Encourages interaction through holiday comments

Seasonal Posts

POST TYPE: Photo post / Story post / Carousel post / Video / Reel

PLATFORMS: Facebook, Instagram, TikTok **WHEN TO POST:** 3–4 times per month

DESCRIPTION:

Posts featuring seasonal limited-edition items.

- Themed graphics and colors per season
- Menu rotations:
 - Winter (Dec–Mar)
 - Spring (Mar–May)
 - Summer (May–Aug)
 - o Fall (Aug-Nov)

POST BENEFITS:

- Highlights exclusive items
- Promotes urgency to visit
- Excites users with each seasonal change

Collaboration Posts

POST TYPE: Photo post / Story post / Carousel post / Video / Reel

PLATFORMS: Facebook, Instagram, LinkedIn **WHEN TO POST:** TBD (depends on collaborator)

DESCRIPTION:

Promotes collaborations with local businesses and community events.

• Graphics announcing or recapping events

• Carousel or video content to showcase collaboration highlights

POST BENEFITS:

- Builds connections with local businesses
- Promotes the shop through networking
- Increases community trust and recognition

Items VS Item

POST TYPE: Photo post / Story post **PLATFORMS:** Facebook, Instagram **WHEN TO POST:** 2 times per month

DESCRIPTION:

Posts that ask users to vote between two menu items.

- Fun graphics with both items
- Encourage voting through likes/comments/polls
- Winning item could be offered at a discount

POST BENEFITS:

- Increases engagement and interaction
- Highlights different menu items
- Promotes user-driven content

Rank Your Favorite Item

POST TYPE: Photo post / Carousel post PLATFORMS: Facebook, Instagram WHEN TO POST: Every other week

DESCRIPTION:

Users rank their favorite of three menu items.

• Graphics show item images and short flavor descriptions

POST BENEFITS:

- Encourages engagement
- Provides quick item descriptions
- Promotes discussion among customers

"Try" Not To Eat

POST TYPE: Video / Reel (30–60 sec)

PLATFORMS: Facebook, Instagram, TikTok **WHEN TO POST:** 2–3 times per month

DESCRIPTION:

Silly challenge video where employees try not to eat delicious items.

- Clips of employees playfully resisting temptation
- Descriptions of flavor, smell, texture
- Lighthearted competition

POST BENEFITS:

- Promotes items through fun storytelling
- Boosts engagement

• Encourages users to comment if they'd "fail" the challenge too

Behind The Scenes (BTS)

POST TYPE: Video / Reel / Carousel

PLATFORMS: Facebook, Instagram, TikTok **WHEN TO POST:** 3–4 times per month

DESCRIPTION:

Shows how items are made from start to finish.

- Clips of ingredients, tools, cooking process
- Descriptions of taste and texture
- Final reveal of the dish

POST BENEFITS:

- Increases engagement through transparency
- Builds credibility and trust
- Highlights quality of ingredients and preparation

Photo of the Week (POTW)

POST TYPE: Photo / Video post
PLATFORMS: Facebook, Instagram
WHEN TO POST: Every Friday

DESCRIPTION:

Reposts of customer content featuring Ai Bao.

Ask permission to repost tagged content

• Include captions highlighting interior, menu, or aesthetic

POST BENEFITS:

- Encourages user-generated content
- Showcases real customer enjoyment
- Boosts credibility and social proof

Item of the Week (IOTW)

POST TYPE: Photo post / Story post PLATFORMS: Facebook, Instagram WHEN TO POST: Every Monday

DESCRIPTION:

Highlights one featured item each week.

- Graphic with photo, description, ingredients, pairing suggestions
- Optimized for feed and story

POST BENEFITS:

- Brings attention to individual items
- Encourages users to try something new
- Builds a habit of checking weekly content

"Come With Me to Ai Bao Noodles & Tea!" (Cafe Tours)

POST TYPE: Video / Reel (30–60 sec)

PLATFORMS: Facebook, Instagram, TikTok, LinkedIn

WHEN TO POST: 3-4 times per month

DESCRIPTION:

Walkthrough videos of the ordering and dining experience.

- Show exterior, interior, ordering process
- Highlight menu items and food prep
- Present food and drink beautifully

POST BENEFITS:

- Familiarizes users with the café and menu
- Reduces hesitation for first-time visitors
- Encourages orders by showcasing preparation and taste

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